

## **Home and Community Care Support Services Toronto Central**

### **Accessibility for Ontarians with Disabilities Act**

#### **Annual Status Report 2022**

The Home and Community Care Support Services Toronto Central Annual Status Report is included in the multi-year accessibility plan 2017 - 2022. The annual status report provides an update on the progress towards the plan goals and milestones. The key accomplishments this year are summarized below:

- Annual review of Accessibility for Ontarians with Disabilities Act, 2005 (AODA) policies and procedures completed
- Continue to incorporate accessibility design criteria when acquiring goods, services or facilities
- All new hires complete mandatory AODA education using Halogen (learning management system)
- Provide accessible communication formats to those who request them
- Home and Community Care Support Services provincially ensure websites are compliant with WCAG 2.0 Level A and AA
- Job postings, interview invitations and confirmations continue to indicate that accommodations are available upon request
- Emergency response plans for staff who require them are put in place

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