

HOME AND COMMUNITY CARE SUPPORT SERVICES

North East

A GUIDE TO SHORT-STAY PLACEMENT IN LONG-TERM CARE HOMES IN THE NORTH EAST



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310-2222 or 1-888-533-2222

Ontario 

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If you or a loved one require convalescent, respite or interim care and are considering short-stay placement in a Long-Term Care Home, this guide will answer many of your questions and help you make the right decision for you and your family.

Your Home and Community Care Support Services North East Care Coordinator is here to support you through the assessment, application and admission process.

Short-Stay programs are offered in some Long-Term Care Homes for people who need short-term help.

RESPITE CARE

Respite Care provides caregivers a break from their daily responsibilities to rest, rejuvenate, attend family functions or enjoy a vacation, secure in the knowledge that their loved one is safe and their health care needs are being met. Respite services are also available to you if you live alone and need a short period of 24 hour care. In this program you may stay in a Long-Term Care Home for up to 60 days at one time and as many as 90 days each year.

CONVALESCENT CARE

Convalescent Care provides you with the time you need to recover strength, build endurance and resume your normal activity level. In this program you may stay in a Long-Term Care Home for up to 90 days each year based on your needs and progression towards your goals.

INTERIM CARE

You may also be eligible to apply for a short-stay interim bed if you are currently in hospital but require long-term placement to a Long-Term Care Home.

COST

There is a daily fee for short-term respite. Currently, there is no form of government financial assistance available for a respite bed. You will be required to pay by the day and some Long-Term Care Homes require full payment when you check-in. Your Care Coordinator will provide you with a rate sheet that outlines the various costs.

HOW DO I APPLY?

Applying to a Long-Term Care Home for a short-stay placement begins by contacting Home and Community Care Support Services North East. A Care Coordinator will meet with you and your family and will walk you through the assessment, application and admission process.

Assessment / Eligibility

Your Care Coordinator will assess your needs to determine if a short stay in a Long-Term Care Home is right for you. An assessment completed by your doctor, nurse practitioner or other primary care provider is also required to determine eligibility. You will also need to confirm your Ontario Health Card number, date of birth, and emergency contact information.

If you are not eligible for the short-stay program, your Care Coordinator will help you find other services in the community to help meet your convalescent or respite needs. If you disagree with your assessment, you may contact your Care Coordinator, who will give you information on how to start an appeal process, or you may call the Long-Term Care Action Line directly at 1-866-876-7658.

Application / Bookings

If you are eligible for a short-stay placement in a Long-Term Care Home, you may choose up to five homes. If you want to apply to a Long-Term Care Home outside of our region, your Care Coordinator can connect you with a Home and Community Care Support Services in another area of the province.

Bookings are on a first come, first served basis and should be reserved well in advance of your stay by calling your Care Coordinator. If the dates you want are not available at your first choice of a Long-Term Care Home, your application will be sent to the next choice on your list. If you prefer, you can wait for your first choice Long-Term Care Home and take whatever dates become available.

Short-stay placement beds are typically for basic accommodation. Many Long-Term Care Homes have restrictions on smoking and some don't allow smoking at all. Your Care Coordinator can let you know about specific homes and their accommodation and smoking policies.

It is important that the health information shared with the Long-Term Care Home reflects your current care needs. Please contact your Care Coordinator if you feel your health needs have changed or if you wish to cancel your short-stay admission.

Pre-Admission

You must contact the Long-Term Care Home before admission to discuss your medications. Some Long-Term Care Homes require that you bring all medications you are currently taking in the original labelled containers when you check in.

You may also be asked to bring your own equipment such as oxygen concentrators, walkers or wheelchairs. This can be confirmed with the Long-Term Care Home when you call.

Check-in and check-out times vary from home to home, so you should confirm this as well prior to admission.

Admission

You will need to have your Ontario Health Card with you when you arrive at the Long-Term Care Home for your short-stay placement.

What should I bring?

Bring comfortable clothing for participating in activities and to wear to the dining area for meals. Be sure to bring good walking shoes, slippers, pyjamas, a housecoat, etc.

Please bring personal items such as a brush/comb, tissues, toothbrush and toothpaste, soap, shampoo, deodorant, razor, eyeglasses and hearing aids. You may wish to put labels in clothes and on personal items you will be taking with you, especially eyeglasses, walkers and denture containers.

Do not bring large amounts of cash or other valuables, and check with the Long-Term Care Home before bringing food or alcoholic beverages.

Check Out

Your short-stay placement is for a specific length of time and you will not be allowed to stay longer than your scheduled booking. Upon discharge, you will need to return home or make arrangements to stay somewhere else.

OTHER SHORT-STAY OPTIONS

Some communities in the Northeastern Ontario may offer other types of short-stay programs outside of a Long-Term Care Home that will meet your needs. Your Care Coordinator will discuss all of the options available to you and your family in your community.

You're in Good Hands

Staff members at every Long-Term Care Home have helped many individuals transition to this level of care. Don't be afraid to ask for their help. If you have a concern about a particular aspect of the home, talk to the Administrator or Director of Care so that it can be addressed immediately. A list of Residents' Rights will be given to you when you move in.



CONTACT US

Call us toll-free at 310-2222 (no area code required) or 1-888-533-2222.

healthcareathome.ca/northeast

The Home and Community Care Support Services North East has many community offices to serve you, including:

KIRKLAND LAKE

53 Government Road West
Kirkland Lake ON P2N 2E5
Telephone: 705-567-2222
Toll free: 1-888-602-2222

SAULT STE. MARIE

390 Bay Street, Suite 103
Sault Ste. Marie ON P6A 1X2
Telephone: 705-949-1650
Toll free: 1-800-668-7705

NORTH BAY

1164 Devonshire Ave.
North Bay ON P1B 6X7
Telephone: 705-476-2222
Toll free: 1-888-533-2222

SUDBURY

40 Elm St, Suite 41-C
Sudbury ON P3C 1S8
Telephone: 705-522-3461
Toll free: 1-800-461-2919
TTY: 711 (ask operator for 1-888-533-2222)

PARRY SOUND

6 Albert St.
Parry Sound ON P2A 3A4
Toll free: 1-800-440-6762

TIMMINS

330 Second Avenue, Suite 101
Timmings ON P4N 8A4
Telephone: 705-267-7766
Toll free: 1-888-668-2222

For a full listing of offices, visit healthcareathome.ca/northeast.